**BOUNDARY HOUSE SURGERY PATIENT GROUP**

**Notes from Meeting Held on 19 September 2023**

**Attendees**: Janice Downing, Eddy Wilson, Neil Frost, Florence Adjela, Patricia Jackson, Patrick Meadley, Madge Jones, Saray Karakus

Janice welcomed everyone to our Zoom meeting. It was a pleasure to welcome Saray from the Turkish PPG to this meeting.

**Apologies:**  None

**Minutes of Previous Meeting** - Agreed

**Matters Arising from Previous Meeting/Matters ongoing**

* **Winchmore School -** Mrs Winter is contacting year 12 students re joining the Patient Group and hopes that they can attend the next meeting.

Neil will arrange to visit the school to make contact with the new students.

QR code – JD will retrieve the QR poster that the previous students produced.

* **Community Hub -** JD reported that she has emailed the organiser of the Turkish PPG and she has kindly attended our meeting today. Saray does have some Turkish patients who would like to join our group. We will work together to facilitate this
* **The Big Lunch -** not discussed today

**Texts from the Practice re lifestyle -** Neil and Madge will arrange to meet to discuss this

**MyGp app** - JD reported that she has chased Enfield Network PPG for an update on this but no news except that Healthwatch are aware of the problem.

**Appointments system/confusing messages -** JD will forward Neil’s email to all PPG members. Dr Samuels will meet with Neil to discuss ways to improve the system.

**Childhood Immunisations and Cervical Smear Targets -** MJ reported that the **cervical** smear targets are good so far. Pre-school boosters are ok but not the MMR. Apparently parents are declining because of links with autism. MJ will arrange a meeting with parents and the Practice Nurse to help allay fears. The practice is working to encourage MMR also 3rd Diphtheria, tetanus and Pertusis vaccine

**Any Other Business**

* **In-house Pharmacists -** the practice has one full time pharmacist provided by the Primary Care Network (PCN) as well as a part time pharmacist employed by the surgery. There is a pool of pharmacists employed by the PCN who support all five practices in our PCN. The pharmacists conduct medication reviews for patients.
* **Covid and Flu vaccinations -** Over 65 flu vaccination is underway by the practice but the PCN are responsible for the Covid. It would be more convenient for patients if these could be done at the same time and place.
* **Eye Surgery moving to Edgware** - Patients are not happy with the proposed move to Edgware for eye surgery. JD will send the information to MJ.

**Date of Next Meeting -** Tuesday 17 October 2023 at  **11 am.**

*JD/19/09/23*