

## BOUNDARY HOUSE SURGERY PATIENT GROUP

### Annual Report to End of March 2022

- The Group was established in November 2016
- Meetings are held on the third Tuesday of each month
- There is an average attendance of 12 members per meeting
- Mix of male/female patients
- Representatives from White British and ethnic communities
- We have a mix of employed, retired and students
- The Minutes of the meetings are published on line , on the notice board in the waiting room and circulated to PPG members

As a Group we have faced up to the challenges presented by COVID, have kept calm and carried on!

We have continued to hold our meetings via Zoom.

The predicted future plans outlined in last year's report

#### *Plans for the Future:*

- ❖ To recommence Movement to Music - **Achieved**
- ❖ To organise Walking Football – could not go ahead due to Covid
- ❖ To discuss and update repeat prescribing – not done
- ❖ To pursue Community Chest Funding to be used to purchase Blood Pressure Machines and Oximeters - **Achieved**
- ❖ To plan a survey - **Achieved – telephone survey**

We are pleased with what we have achieved whilst the practice was coping with Omicrom.

#### **Our Achievements this year:**

- Included Group members who do not have access to Zoom with post, telephone calls and a room at the practice for them to join in our meetings
- We have continued to work with Winchmore Hill School
- Telephone survey – the results were published in a newsletter
- Published a PPG Recruitment Poster
- Started Movement to Music classes via Zoom
- Enfield Connections approved the Allotment Project funding to purchase Blood Pressure Machines and Oximeters
- PPG wrote the criteria for use of the machines
- The machines have now been purchased and are being handed out to patients with clinical need, per criteria. Unfortunately we could not have a formal presentation due to Covid restrictions

- PPG produced a report for Enfield Connections re blood pressure machines
- Our student from Winchmore School designed a leaflet informing patients how to obtain Covid test kits
- Article published in a local newspaper to raise awareness of PPGs
- PPG Awareness Week - we held a quiz via Zoom which was well attended and a great success
- PPG Chair attended Enfield Network meeting in September
- We prepared a staff questionnaire, asking their views on the PPG to raise their awareness
- In September we welcomed a new group of students from Winchmore School
- Appointed a PPG member to be the school 'Champion'. He has visited the students at school and will help them to find a sponsor for CPR training
- The Defibrillator, which we helped to raise money for, has now been fitted at Jubilee Park
- Produced regular newsletters throughout the year
- Invited the Social Prescriber to attend one of our meetings to learn about his role
- Agreed to help Winchmore School with Work Experience Week 25 to 29 April 2022
- Agreed to support the practice in their efforts to cancel their telephone agreement as the system has not proved to be satisfactory

Unfortunately, due to Covid, we have not been able to recommence Movement to Music in house. Also the Allotment Project had to be cancelled but we were pleased to received an email from Enfield Connections stating: *"We were truly inspired by the thoughtful transition from the original Allotment Project, thus making use of the circumstances brought about by Covid 19"*

Plans for working year 2022 to 2023:

- To restart Movement to Music in house
- To circulate the staff questionnaire to raise staff awareness of the PPG
- To work with Winchmore School to obtain sponsorship for CPR training
- To plan an event for Work Experience week with Winchmore School
- To host an event to celebrate the Queen's Platinum Jubilee – a quiz and afternoon tea planned for 1 June 2022
- To work with the Social Prescriber to start an information hub for young mums once a month
- To campaign for Local Appointments for Local people

We have had amazing support throughout a difficult year. We have a great team of Doctors, Practice Staff and Patients working together to improve services for ALL patients. THANK YOU!