

BOUNDARY HOUSE SURGERY PATIENT GROUP

Notes from Meeting Held on 21 March 2023

Attendees: Janice Downing, Neil Frost, Madge Jones, Dr Samuels, Florence Adjela, Owen Nwanebu

Janice welcomed everyone to our Zoom meeting.

Apologies: Alison Buttery, Eddy Wilson. Eddy said that he has so much appreciated Patrick's telephone calls. JD formally thanked Patrick for the calls and Dr Samuels for facilitating this

Minutes of Previous Meeting - Amendment was noted. Minutes of the Enfield PPG Network have now been circulated.

Matters Arising from Previous Meeting/Matters ongoing

- **Winchmore School** - **CPR funding** – no update
 - **QR Code**, we agreed to use the form that the students have prepared. We thought it was excellent. A big thank you to the students. JD will communicate to Reyda a couple of minor tweaks that are required
- **Community Hub** - We noted from the minutes of the Enfield PPG Network meeting that they were happy to help with this project. JD expressed her concern that we do not have enough people to get this up and running. It was agreed that we will not give up. JD will put our proposal in writing to Enfield Network as they have requested and MJ will give JD the names and email addresses of the Practice Managers in Forest Primary Care building so that we can invite them to take part. It was agreed that this project is aimed at Jubilee Ward
- **Test results follow up poster** - JD reported that Coucillor Alev has confirmed that we can use the NHS Logo on this poster. Alison Buttery raised concerns about the wording of the poster and thought that it came across as "rather in your face, perhaps even rude". After discussion we agreed:

"Please contact the surgery for your results (because we won't be contacting you!)"

We agreed to put the NHS Logo in the top right corner

The header to read Boundary House Patient **Participation** Group, over two lines to leave room for the NHS logo

The Way Forward for the PPG

- JD reported that she had attended a meeting with Litsa Worrall re Constituting the Enfield PPG. It was agreed to constitute the network with unincorporated status and it will be named Enfield PPG Network. JD has been invited to be a Trustee. The Enfield PPG Network, with funding, have set up a Turkish PPG. Initially they will hold their own meetings, later join in with their practice PPGs and report back to the Enfield PPG Network
- Dr Samuels kindly agreed to talk to Boundary and Forest Patients about the future of General Practice. Date and time to be arranged
- We all agreed that we did NOT like the 6 pm meeting and will revert back to our usual time of 11 am. We did not attract any more attendees by changing the time and it precludes some of our regulars

Any Other Business

- Delayed x-ray results. JD did write to PALS, they tried to contact her at the surgery without success, emailed asking for a contact number, this was provided but the person dealing with it by then was on leave, so we are still awaiting a response
- Digital workshops - JD has circulated information about NHS Digital Inclusion Workshops.
- Social Event to celebrate the Coronation - JD expressed her disappointment at the lack of enthusiasm for this and suggested that we consider a Big Lunch in June instead. This is a joint initiative between the Eden Project (in Cornwall) and the then Duchess of Cornwall to invite members of the local community to get together to share food, music and friendship. This was agreed and the proposed date of Tuesday 13 June. This is to be confirmed as will depend upon room availability, musician etc.
- Dr Samuels told us about a new initiative at the practice. Diabetes, blood pressure cholesterol, blood pressure, diet to be discussed with different ethnicities. This will be a group meeting, with a talk, questions and answers, by invitation. The first one will be held on 18 May 2023
- Madge mentioned that the practice are considering digitalising patients' medical records and removing the old Lloyd George envelopes. Group members readily agreed to help with the task of packing up all the records

Date of Next Meeting - Tuesday 18 April 2023 at **11 am**

JD/22/03/23