

## **BOUNDARY HOUSE SURGERY PATIENT GROUP**

### **Notes from Meeting Held on 20 June 2023**

**Attendees:** Janice Downing, Madge Jones, Eddy Wilson, Patrick Meadley, Patricia Jackson, Neil Frost, Florence Adjela, Dr Samuels

Janice welcomed everyone to our Zoom meeting.

**Apologies:** None

**Minutes of Previous Meeting** - Agreed

#### **Matters Arising from Previous Meeting/Matters ongoing**

- **Winchmore School**

**CPR funding** – JD explained why she had said ‘missed opportunity’ - because £750 of funding that was allocated to Forest Road was wasted as we went beyond the valid date. Neil would like to pursue CPR with the new group of students in the autumn  
**QR Code** - MJ to check this out

- **Community Hub** - JD reported that we have been given permission to use the waiting room for this. PJ suggested that we arrange a pilot and make it more of an event. JD will invite the organiser of the Turkish PPG group to attend our next meeting to discuss the possibility of her talking to patients at the pilot hub
- **Test results follow up poster** - agreed good to go
- **Delayed x-ray results** - JD did chase up again with no response from PALS. MJ said that this is moving in the right direction as they are clearing the backlog
- **Enfield Network PPG** - JD has been attending the meetings, informed the meeting about the Turkish PPG that has been started
- **Dr Samuels talk** - It was agreed to ask for questions from Boundary House and Forest Road PPG. The top ten will be selected for a Q and A session
- **The Big Lunch** - the planned lunch was cancelled as the entertainer pulled out. We will try and rearrange in the half term week in October when we should have some more students to help

**Texts from the Practice** - Neil was concerned that he had received several texts which appeared to be from the practice re healthy eating, exercise and mental health issues. He was concerned that these may have been scams. Dr Samuels confirmed that they are genuine. A new initiative to contact patients who may need help. The practice needs to take control of these texts and improve the content. Neil kindly offered his help with this.

**MyGp app** - Patients are encouraged to use this app to book appointments, order prescriptions etc but the app encourages patients to book private tests. JD to report these concerns.

**Any Other Business** - None

**Date of Next Meeting** - Tuesday 18 July 2023 at **11 am**. Agreed NO meeting in August.

*JD/20/06/23*